

CONCEPT AND GENERAL INFORMATION 2024-2025



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GENERAL INFORMATION

COMPANY	Kaya Turistik Tesisleri Titreyengöl Otelcilik A.Ş.	SEASON	Winter Season
CATEGORY	Deluxe	NUMBER OF FLOORS	9+2
CONCEPT	Bed & Breakfast / Full Board Plus	E-MAIL	kartalkayapalazzo@kayahotels.com.tr
OPENING YEAR	2011	WEB SITE	www.kayapalazzohotels.com
ADRESS	Kartalkaya Mevkii / Bolu P.K.51	CALL CENTER	444 52 92
TELEPHONE	0374 234 51 00	CHECK-IN & CHECK-OUT	14.00 - 12.00

CONCEPT

BED & BREAKFAST

Breakfast at the main restaurant (open buffet) is included. Pastries and bakery products served at the lobby bar at 17:00 are included into the concept. All other meals and drinks are extra of charge.

FULL BOARD PLUS

Breakfast, Lunch, Dinner (alcoholic & non alcoholic drinks during the meals) pastries and bakery products served at the lobby bar at 17:00 are included into the concept. All other meals and drinks are extra of charge.

9 Lifts and 15 Slopes are included into both concepts.

Full Board Plus Accomodation starts with the dinner at the arrival and finishes with the lunch at the departure.

DISTANCES

İstanbul Sabiha Gökçen Airport	270 km	Bolu City Center	30 km
İstanbul	295 km	Ankara	190 km
Ankara Esenboğa Airport	200 km		

SPOKEN LANGUAGES

TURKISH

ENGLISH

RUSSIAN

ACCEPTED CARDS

VISA

MASTER CARD

^{*}Pets are not allowed

^{*}Kaya Palazzo Ski & Mountain reserves all rights to make any changes in concept without informing the 2an and 3rd parts in advance.



ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY		MAX. OCCUPANCY		MAX. OCCUPANCY		AREA M2
Superior Room	Main Building	Ski Slopes & Forest View	2+1		2+1		33 m²		
DESCRIPTION					TOTAL				
1 Room (French Bed or Twin Beds) - 1 Bathroom - WC - Laminate Floor.					104				



ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY	AREA M2
Deluxe Room	Main Building	Forest View 3 + 1		44 m²
	TOTAL			
1 Ro	5			





ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY	AREA M2
Junior Suite	Main Building	Ski Slopes & Forest View	3+1	50 m²
	TOTAL			
1 Room (Fren	10			





ROOM TYPES	LOCATION	VIEW	VIEW MAX. OCCUPANCY	
Deluxe Suite	Main Building	Ski Slopes & Forest View	3+1	55 m²
	TOTAL			
1 Room (Fren	10			







ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY	AREA M2
Grand Suite	Main Building	Ski Slopes & Forest View 3 + 1		80 m²
	TOTAL			
1 Living Room - 1 Bedro	9			

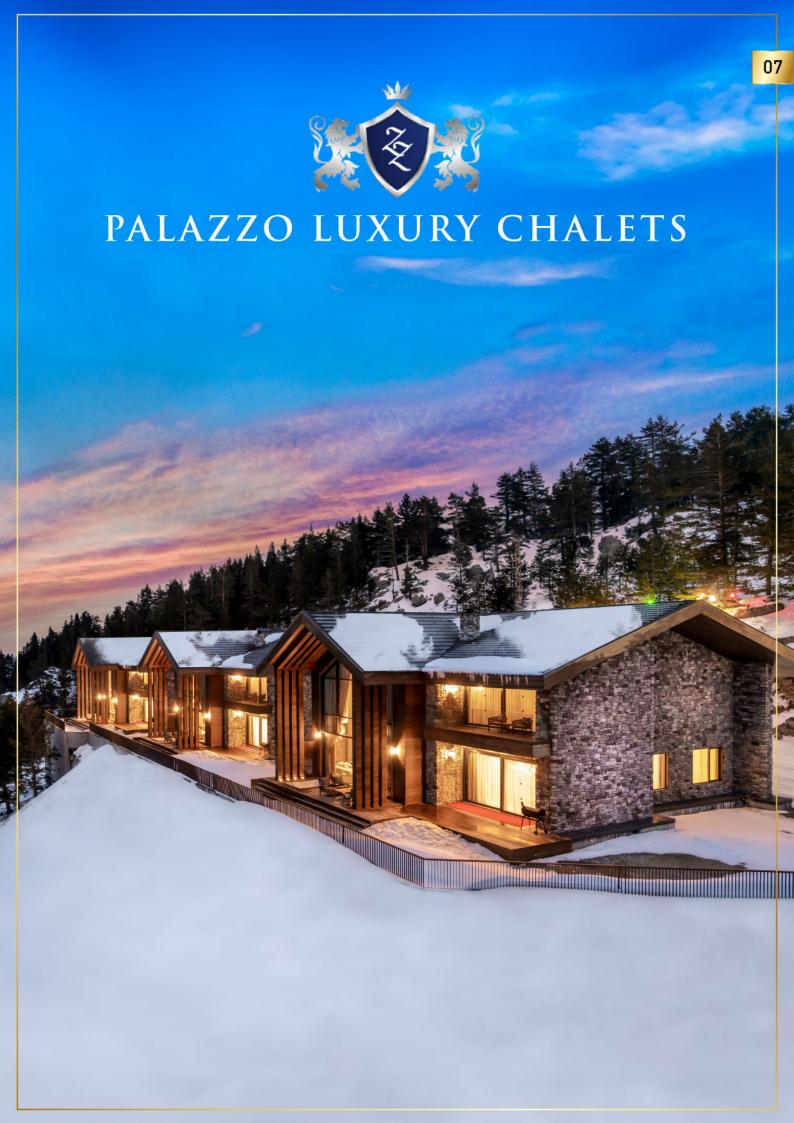




ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY	AREA M2
King Suite	Main Building	Ski Slopes & Forest View	4+2	200 m ²
	TOTAL			
2 Bedrooms – 1 living Room with Electric Fireplace – 1 Bedroom with Fench Bed, Sauna & Jacuzzi 1 Bedroom with Twin Beds				1









ROOM TYPES	LOCATION	VIEW	MAX. OCCUPANCY	AREA M2
Palazzo Luxury Chalet	Chalet	Ski Slopes View	8	350 m²
	TOTAL			
2 Floors - 1 Living Ro Fireplace and Terrace (Jac	3			







ROOM DESCRIPTIONS AND SERVICES	SUPERIOR ROOM	DELUXE ROOM	JUNIOR SUITE	DELUXE SUITE	GRAND SUITE	KING SUITE	PALAZZO LUXURY CHALET
Forest & Slope View	~	>	/	>	/	/	/
Luggage table	/	>	>	>	/	/	/
Make up & Shaving mirror	/	>	/	>	/	/	~
Bvlgari Cosmetics	/	>	\	\	/	/	/
Central Air Conditioning System	/	/	/	<	/	<	/
Pillow Menu	~	/	/	/	~	~	~
Turn Down Service	~	/	~	/	~	~	/
Slipper	~	/	~	/	~	/	/
Bathrope	~	/	~	/	~	~	~
Wifi	~	~	~	/	~	~	~
Safe box	✓	/	/	/	/	/	/
Direct Line Telephone (chargeable)	~	\	/	/	/	/	/
Hair Dryer	/	>	/	\	/	/	✓
Scales			/	\	/	/	/
Jacuzzi			/	/	/	/	/
LCD TV	~	/	/	/	~	/	/
Baby Cot (0-4 years)	~	~	~	/	~	~	~
Electric Fireplace				/	~	~	
Satellite Channels	~	~	~	~	~	~	✓
Nespresso Capsule Coffee Machine	~	~	~	~	~	~	~
Butler Service							~
Fireplace							~



PALAZZO GOURMET

				WINTER SEASON				
				13 D	ЕСЕМВЕ	R - 22 MA	RCH	
RESTAURANT	ACTIVITY FORM	FORM	DESCRIPTIONS	OPENING	CLOSING	BED & BREAKFAST	FULL BOARD PLUS	
	Breakfast	Open Bufe	International cuisine, fresh juices, vegan menu, healthy menu, non-alcoholic soft drinks , hot drinks are included during the breakfast.	07:00	10:30	/	/	
PALAZZO BUFFET	Lunch	Open Bufe	international cuisine, fresh juices, vegan menu, healthy menu, non-alcoholic soft drinks , alcoholic drinks & hot drinks are included during the lunch	12:30	14:30	EXTRA CHARGE	~	
RESTAURANT	Tea and Patisserie Buffet	Open Bufe	Pastries & Bakery Products	17:00	18:00	~	~	
	Dinner	Open Bufe	International cuisine, fresh juices, vegan menu, healthy menu, non-alcoholic soft drinks , alcoholic drinks & hot drinks are included during the dinner.	19:00	21:30	EXTRA CHARGE	~	
BABY FOOD (PALAZZO BUFFET)	Baby & Kids Menu		Hipp Purees at Main Restaurant (upon request)			~	/	
SWISS FONDUE RESTAURANT	Swiss A' La Carte Restourant	A'la Carte	Reservation required. Extra Chargeable	09:30	23:00	EXTRA CHARGE	EXTRA CHARGE	
ROOM SERVICE	Food & Beverage Service	Menu	Room Service Menu	24 HOURS EXTRA CHARGE		EXTRA CHARGE		

*Dress Code requirements for dinner in all restaurants. It is not allowed to enter restaurant in ski suits, bathrobes, swimming clothes, slippers etc.

BARS

BARS	ACTIVITY	DESSCRIPTIONS	WINTER SEASON			
			13 DECEMBER - 22 MARCH			
			OPENING	CLOSING	BED & BREAKFAST	FULL BOARD PLUS
LOBBY BAR	Food & Beverage Service	Alcoholic and non alcoholic drinks, coctails, special herbal and fruit teas, fresh juices. Special aperitifs and snack menu	07:30	01:00	EXTRA CHARGE	EXTRA CHARGE
CHILLOUT BAR	Beverage Service	Alcoholic and non alcoholic drinks, coctails, special herbal and fruit teas, fresh juices. Special aperitifs and snack menu	07:30	01:00	EXTRA CHARGE	EXTRA CHARGE
PALAZZO SPA VITAMIN BAR	Beverage Service	Non alcoholic beverages, fresh juices	08:30	20:30	EXTRA CHARGE	EXTRA CHARGE



PALAZZO LOUNGE

PALAZZO LOUNGE KARTALKAYA'S NEW MEETING POINT "PALAZZO LOUNGE" PRESENTS & UNITES FLAVOURS AND ENTERTAINMENT.

Palazzo Lounge, is a place where different and unique falours meet, such as: Yada Sushi, Serafina, Develi, Palazzo Steak House and Palazzo Patisserie. From 23:00 it is the only place of entertainment with famous DJs performances in Kartalkaya.







Palazzo Steak House

Palazzo Patisserie











SPA & WELLNESS

SPA & Wellnes Service Hours: 08.30 - 20.30

FREE SERVICES	EXTRA CHARGE SERVICES
Turkish Hammam (Treatments are Extra)	Privet Massage Rooms (9)
Fitness Center	Massages & Treatments
Sauna	Skin Care Treatments
Steam Room	Body Care Treatments
Heated Indoor Pool	Vitamin Bar

MEETING CENTER & BALLROOM

HALL LAYOUT	EXTRA CHARGE
Dinner arrangement for 350 people	>
Theatre arrangement for 500 people	/
Hall with a concert capacity of 800 people	/
Foyer - 110m2	~
Column Free Hall - 600m2	/

SPORTS STORE & SHOP

STORE	LOCATION	EXTRA CHARGE
Skiing and Snowboarding Wear and Equipment of International Brands	Floor -2	>
Shop	Floor -2	~
Snowboarding & Skiing Equipment Rental	Floor -2	/
Snowboarding & Skiing Lessons	Floor -2	~
ATV Safari	Floor -2	~

MINI CLUB

CLUB	MINI CLUB	ACTIVITY	BED & BREAKFAST & FULL BOARD PLUS	OPENING CLOSING TIME ((ACTIVITY ROOM)
4-12 years old (kids between 0-3 years old must be accompanied by parents)	Activity Room	Mini Club activites for children	/	9:30 – 23:00
	Baby Sitting Services		Extra Charge	



SKI SLOPES & LIFTS



KARTALKAYA KAYA OTELLERI PIST HARITASI



*The slopes of Kaya Palazzo Ski & Mountain Resort guarantee snow to snowboard enthusiasts a guaranteed during holiday" by the world's famous French "Sufag" snow machines.

